



**STRENGTHENING THE PENITENTIARY SYSTEM IN BULGARIA**  
**Twinning Contract BG/2004/IB/JH/06**

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**THANK YOU FOR YOUR SUPPORT**

As my project now draws to a close I feel that I could not leave Bulgaria without placing on record my thanks to you and your colleagues for the support you have shown throughout the time I have been here.

The journey from September 2005 has been an interesting one with many challenges, some disappointments and many successes. When one is delivering a project that is part of the criminal justice system it is crucial that the message you send is the one that is received clearly by your audience. Balance this with the fact that you are flying Short Term Experts out to Bulgaria whose time is both limited and expensive then the need for clarity is paramount. The bond between interpreter and specialist is crucial to delivery.

As Resident Twinning Advisor on this project I had to be totally satisfied that the interpreters that I was fielding had the delivery and style that would blend with my subject matter. In addition I had to be safe in the knowledge that my STE's would quickly become comfortable in this environment and work well with the interpreters. As accounting officer for the project I also had to be sure that the organization I was using to provide this service were able to provide appropriate invoices on time and properly structured. In addition that they were of a sufficient size to be able to adapt to increased demand should the need arise.

Your company has delivered on all counts and you should be very proud.

With that in mind I have no hesitation in recommending you to others who may need that little extra edge when operating in Bulgaria and look forward to working with you again.

My very best wishes



Graham Johnson