

Sofia

June 3, 2014

**Board of Directors**  
**American Chamber of Commerce in Bulgaria**  
Business Park Sofia, Building 2, 6 floor  
Mladost 4 Area  
1715 Sofia, Bulgaria

### LETTER OF RECOMMENDATION

On behalf of Actavis Dupnitsa, we would like to recommend Sofita Interpreting and Translation agency Ltd. to become a member of the American Chamber of Commerce in Bulgaria.

We've been working with SOFITA since May 2006. Mainly, we have been using consecutive and simultaneous interpreting services for our training sessions with participating international speakers.

The training topics are in the field of the extremely specific and highly specialized pharmaceutical industry. All interpreters provided by the agency have always been highly professional and have shown pursuance and commitment to providing a quality service. They always do research on the topic ahead of time and demonstrate excellent command of the terminology.

SOFITA Ltd. has always been client-oriented and committed to providing highest quality service. After the completion of our training events, they make sure to request feedback on the performance and the level of satisfaction from us.

Our 7-year long business relationship with SOFITA is a fact demonstrating the consistently high quality services provided by them. We would like to express our positive experience working with SOFITA and would like to recommend the agency to any company interested in working with them.

In view of the above, I fully support SOFITA's membership application for approval by the of American Chamber of Commerce in Bulgaria.

M. Barzachka  
Human Resources Director  
Actavis Dupnitsa

